

MINUTES

Meeting: Warminster Area Board

Place: Warminster Library, Three Horseshoes Walk, Warminster, BA12 9BT

Date: 13 July 2023

Start Time: 7.00 pm Finish Time: 9.45 pm

Please direct any enquiries on these minutes to: Ben Fielding - Senior Democratic Services Officer, (Tel): 01225 718656 or (e-mail) Benjamin.fielding@wiltshire.gov.uk

Papers available on the Council's website at www.wiltshire.gov.uk

In Attendance:

Wiltshire Councillors

Cllr Tony Jackson (Chairman), Cllr Bill Parks (Vice-Chairman), Cllr Andrew Davis, Cllr Christopher Newbury and Cllr Pip Ridout

Wiltshire Council Officers

Liam Cripps, Strategic Engagement Partnerships Manager Dominic Argar, Assistant Multimedia Officer Ben Fielding, Senior Democratic Services Officer Naomi Styles, Wiltshire Council Woodland Officer Lizzie Watkin, Director Finance

Town and Parish Councils

Warminster Town Council Corsley Parish Council Codford Parish Council Chapmanslade Parish Council

Partners

Dave Reeves, Warminster Health and Wellbeing Forum
Deborah Gogarty, Warminster Health and Wellbeing Forum
Fiona Slevin-Brown, (NHS Bath and Northeast Somerset, Swindon and Wiltshire Integrated Care Board (ICB) Place Director – Wiltshire)

Total in attendance: 25

Minute No	Summary of Issues Discussed and Decision					
1.	Election of the Chairman					
	Nominations were sought for a Chairman for the forthcoming year. On nomination of Councillor Andrew Davis seconded by Councillor Christo Newbury, it was,					
	Resolved:					
	To elect Councillor Pip Ridout as Chairman of the Warminster Area Board for the forthcoming year.					
2.	Election of the Vice-Chairman					
	Nominations were sought for a Vice-Chairman for the forthcoming year. On the nomination of Councillor Pip Ridout seconded by Councillor Bill Parks, it was,					
	Resolved:					
	To elect Councillor Christopher Newbury as Vice-Chairman of the Warminster Area Board for the forthcoming year.					
3.	Chairman's Welcome and Introductions					
	The Chairman welcomed those in attendance to the meeting and thanked Cllr Tony Jackson for his contributions to the Warminster Area Board during his tenure as Chairman.					
4.	Apologies for Absence					
	Apologies for absence were provided by Inspector Kevin Harmsworth and Cllr Steve Jeffries (Warminster Town Council).					
5.	<u>Minutes</u>					
	The minutes of the meeting held on 2 February 2023 were presented for consideration and it was;					
	Resolved:					
	To approve and sign as a true and correct record of the minutes of the meeting held on 2 February 2023.					
6.	Declarations of Interest					
	In relation to the grant application from Chapmanslade Parish Council, included within item 12, Cllr Andrew Davis declared a Non-Registerable Interest (NRI) in					

relation to being distantly related to Cllr Adam Oakley, the spokesperson for the grant application. As set out in the Code of Conduct. They left the room and did not take part in the vote on the item.

In relation to the grant Application from Warminster Community Radio, included within item 12, Cllr Andrew Davis declared an Other Registerable Interest (ORI) in relation to his business being a sponsor for the radio station. As set out in the Code of Conduct. They let the room and did not take part in the vote on the item.

In relation to the grant application from the Warminster Athenaeum Trust, included within Item 12, Cllr Tony Jackson noted that they had received a dispensation from the Standards Committee in relation to an ORI by virtue of being on the Management Committee of the Warminster Athenaeum Trust. The dispensation allowed them to remain in the room and to take part in the discussion and vote on the item.

7. Chairman's Announcements

The Chairman and Members of the Area Board made the following announcements, which were contained in the agenda pack.

- Wiltshire Libraries are supporting residents to stay online during the costof-living crisis.
- Cost of Living Update.
- Independent Visitor Scheme promotion for volunteers.
- Update on the Council's activity and progress on the Climate Emergencyhttps://youtu.be/LP2FzC7rHSw
- Multiply Online Courses.
- PCCs across the Southwest launch new rural crime survey and quarterly newsletter.
- Local Successes Cllr Tony Jackson congratulated Kingdown School on receiving a Silver Award for caring for pupils with mental health issues.

The Chairman announced that due to speaker availability, that Item 9 (BSW Together (Integrated Care System)) would be brought forward in the agenda to be heard as Item 8.

8. Updates from Partners

Updates were received from the following partners:

• Wiltshire Police

The Area Board noted a written update attached to the agenda. In addition, the following questions and points were raised by Members:

• Clarity was sought regarding reference to "Speed Education", following traffic surveys in villages as well as being included within a Police Report.

It was suggested that it would be positive to have a detailed answer as to how this differs from "Speed Enforcement".

 It was suggested that though the Police had introduced speeding cameras in the town centre, there was a belief that the villages had been overlooked, especially with a developing problem of motorbikes.

Dorset & Wiltshire Fire and Rescue Service

The Area Board noted a written update and video attached to the agenda.

Community First

The Area Board noted a written update attached to the agenda.

Healthwatch Wiltshire

The Area Board noted a written update attached to the agenda.

AgeUK Wiltshire

The Area Board noted a written update attached to the agenda.

Warminster and Villages Community Partnership

Len Turner (Chairman) confirmed that there was nothing to update on behalf of the Warminster and Villages Community Partnership.

• Warminster Community Police Task Group (CPTG)

Cllr Pip Ridout on behalf of the Warminster Community Police Task Group (CPTG), noted that contrary to the cancellation of the last CPTG meeting, newly appointed Inspector Kevin Harmsworth was keen to work with the CPTG and to set a meeting date up for September.

Town and Parish Council Nominated Representative

The Area Board received a verbal update from Cllr Neil Carpenter on behalf of Corsley Parish Council, that the third Wiltshire Challenge Walk had taken place on 13 July with over 80 people attending to walk varying distances. Cllr Carpenter noted that the walks regularly stimulated hours of exercise for residents and that the team running the events had done a fantastic job running the event for free on a limited budget.

The Area Board received a verbal update from Cllr Sue Fraser on behalf of Warminster Town Council, that the "Happy to Chat Bench" in the Warminster Lake and Pleasure Grounds had been well used, with the Town Council having been interviewed on BBC Radio Wiltshire. Additionally, that the Park and Tennis Courts had been popular recently with Wimbledon taking place.

Following the Warminster Town Council update, the following points were raised:

There is a monthly Veterans Group which meets in the park.

- There is interest in resurrecting the Warminster Tennis Club, with coaches having shared interest in coaching children and other participants.
- It was suggested that another "Happy to Chat Bench" could be placed in the shopping centre, having seen the concept in other towns with success.

Wiltshire Council Woodland Team (GAPS)

The Area Board received a short presentation (attached to the minutes) from Naomi Styles (Woodland Officer) on behalf of the Wiltshire Council Woodland Team (GAPS). The presentation covered the following matters:

- An Overview of the Woodland Grant Application and Planting Support (GAPS) team and the role that the team plays in assisting people to find a grant which suits their needs for tree planting.
- Reference was drawn to the UK's Climate Targets as well as how this affects the amount of woodland cover required in Wiltshire.
- The benefits and reasons for planning trees was outlined.
- Reference was drawn to the Tree Warden Scheme, which was currently recruiting with the aim of launching in September.
- Funding options for planting were outlined.
- Interested parties could get in touch with: GAPS@wiltshire.gov.uk should they require further information.

Following the presentation, questions were received in relation to the targets which had been set as well as ash dieback.

9. BSW Together (Integrated Care System

The Area Board noted a written update attached to the agenda. In addition, a presentation (attached to the minutes) was received from Fiona Slevin-Brown (NHS Bath and Northeast Somerset, Swindon and Wiltshire Integrated Care Board (ICB) Place Director – Wiltshire). The presentation included the following points:

- An overview of what Integrated Care Systems (ICS) provided as well as how the BSW ICS was made up, including Integrated Care Alliances, their role and the area served by the BSW ICS.
- Reference was made to the Integrated Care Strategy, which included the three following objectives:
 - Focus on prevention and early intervention
 - Fairer health and wellbeing outcomes
 - Excellent health and care services
- Reference was drawn to the Wiltshire ICA Joint Local Health and Wellbeing Strategy Actions, with it noted that specific parts of the partnership were responsible for leading on certain areas.
- The BSW had now been an organisation for over a year, with reference

drawn to the following highlighted achievements:

- The Neighbourhood Collaboratives Programme.
- Virtual Wards.
- Community Health Services 2-hour rapid response and reablement care.
- Mental health, learning disabilities and autism work.
- Children and Young people work.

Following the update, there was time for the following points and questions to be received:

- Clarity was provided that the 2-hour rapid response service had been running for 18 months as a national offer for people who urgently needed to be seen within their own home, with referrals coming from 111 and GPs.
- Detail was sought regarding the weaknesses of the BSW ICS, with workforce challenges cited, waiting lists for elective services and challenges for primary care with increased demand.
- Reference was drawn to residents who might be completely isolated, with it stated that there could be an opportunity to build community resilience through the third and voluntary sectors.
- Clarity was provided that the ICB had now taken on dentistry with work set to be conducted with NHS England regarding the contract and incentivising dentists to take on NHS patients.
- Appreciation was provided for the ICB and how there was a clear indication that the organisation was seeking to contact the population.
- It was questioned how grassroots organisations such as the Health and Wellbeing Forum would feed into the ICS, with it noted that within the Neighbourhood Collaboratives Programme, such conversations would take place. It was also stated that it would be useful to bring such Health and Wellbeing groups together to have a joint conversation.
- Concerns regarding GP shortages in Warminster were raised as well as how the ICS planned to deal with population growth in the Warminster Area.
- Concern was raised in relation to the potential of services going completely digital, with it stressed that the organisation would not go fully digital due to there being many patients nationally, who's primary mode of access was via phone.

10. Warminster Health and Wellbeing Forum

The Area Board received an update from David Reeves and Deborah Gogarty on behalf of the Warminster Health and Wellbeing Forum. The update included the following points:

 The Warminster Health and Wellbeing Forum had existed for well over a decade under various guises and had now had a new facelift.

- The five strategic objectives of the Health and Wellbeing Forum were outlined as follow with activities planned to meet these objectives:
 - Service Provider Engagement
 - Service User Engagement
 - Partnership and Co-creation
 - Sustainability
 - Self-governance
- Reference was drawn to the Warminster Health and Wellbeing booklet, which had been hugely popular, with a further 150 copies having been printed. It was stated that having looked at other websites, there was an aim to get as much of the booklet online as possible.
- Regarding digital inclusion, there was an awareness that there is currently a lot of content available, however a Management Committee meeting was set to take place on 20 July 2023 to discuss running a campaign in October in conjunction with "Get Online Week", a national programme. Work was also being considered about how to educate residents to use parking apps as well as compiling a directory of digital support.
- A volunteer event was set to take place in 2024, funded by Warminster Town Council, with the aspiration that the event will be a showcase for the benefit of volunteering to both individuals and the community.

11. <u>Area Board End of Year Report and Outside Bodies</u>

Part I – Looking Back

The Area Board received a presentation from Strategic Engagement Partnerships Manager (SEPM), Liam Cripps on the Area Board End of Year Report. The presentation included the following points:

- The purpose of the report was to be a celebration of the work conducted by Area Board Councillors and Officers, with it cited that the Area Board was not merely a business meeting but rather a vehicle for delivering outcomes for residents.
- Total Area Board investment was outlined as follows:
 - Community Grants: £48,635 which leveraged a total community contribution of £210,211.
 - Youth Grants: £24,767 which leveraged a total community contribution of £103,205.
 - Older and Vulnerable Adults funding: £11,156 which leveraged a total community contribution of £59,573.
- Reference was drawn to the previous local priorities which had been selected by the Area Board, with examples of positive work and community-led projects cited.
- An overview of Area Board engagements was provided.
- It was noted that there had been £74,500 total investment from the Local Highways and Footpath Infrastructure Group (LHFIG), with an overview

- of projects provided.
- The following priorities for 2023/2024 were suggested by the Strategic Engagement Partnerships Manager (SEPM) and included within the report:
 - Youth engagement, employment, and positive activity opportunities
 - Addressing climate change and reversing biodiversity loss
 - Supporting positive mental health and wellbeing and reducing social isolation
 - Supporting underrepresented groups
 - Improving transport and access

Following the presentation, the Area Board discussed the priorities which had been suggested for 2023/2024 within the report. An area for discussion was whether the Area Board would choose to have a priority in relation to climate change as well as whether there was the potential for a sixth priority with the focus of crime and community safety. During the discussion, reference was drawn to the Wiltshire Council Business Plan and the JSNA, which would be published in January 2024. Reference was drawn by officers to how the priorities would not be exclusively considered for grant applications but rather that they would inform the work conducted with the communities and organisations of Warminster.

Part II - Looking Forward

The Chairman introduced Part II of the item, with reference drawn to the report attached to the agenda pack, which included an Outside Bodies Appendix and LHFIG Terms of Reference Appendix.

After which, it was;

Resolved:

That the Chairman of the Warminster Area Board would seek advice as to whether it would be possible to bring the Community Area Grants Item forward in the agenda of future meetings.

Warminster Area Board deferred the Local Priorities Item for further discussion.

That Warminster Area Board appointed the following Councillor Representatives to the following Outside Bodies:

- Warminster Local Youth Network (LYN) Cllr Andrew Davis
- Warminster and Villages Community Area Partnership Cllr Pip Ridout
- Warminster and Westbury CCTV Cllr Andrew Davis
- Warminster Community Police Task Group (CPTG) Cllr Pip Ridout

and Cllr Christopher Newbury.

That the Warminster Area Board would not appoint a Councillor to the Warminster Regeneration Working Group as this was under the remit of Warminster Town Council.

That Warminster Area Board appointed the following Councillor Representative to the Local Highways and Footway Improvement Group (LHFIG):

 Warminster Area Board LHFIG Councillor Representative – Cllr Bill Parks and Cllr Andrew Davis.

That Warminster Area Board noted the Terms of Reference for the LHFIG as set out in Appendix B, attached to the agenda.

12. <u>Community Area Grants</u>

The Area Board considered the following applications for funding:

Community Area Grants:

Wiltshire Geology Group - £500 towards Memorial board for Etheldred Benett.

Decision

Wiltshire Geology Group was awarded £500 towards Memorial board for Etheldred Benett.

<u>Reason</u> – The application met the Community Area Grants Criteria 2023/24.

Warminster Adventure Sports Club - £500 towards Access to Water.

Decision

Warminster Adventure Sports Club was awarded £500 towards Access to Water.

Reason – The application met the Community Area Grants Criteria 2023/24.

Warminster Athenaeum Trust - £5,000 towards Integration of Close Building.

Decision

Warminster Athenaeum Trust was awarded £2,000 towards Integration of Close Building.

Reason – The application met the Community Area Grants Criteria 2023/24.

Bradley Road Community Garden - £5,000 towards Bradley Road Community Garden Redesign.

Decision

Bradley Road Community Garden was awarded £2,000 towards Bradley Road Community Garden Resdesign.

Reason - The application met the Community Area Grants Criteria 2023/24.

Cllr Andrew Davis left the room for the following grant application.

Chapmanslade Village Hall and Memorial Ground - £5,000 towards Chapmanslade Village Hall roofs refurbishment.

Decision

Chapmanslade Village Hall and Memorial Ground was awarded £4,000 towards Chapmanslade Village Hall roofs refurbishment.

Reason - The application met the Community Area Grants Criteria 2023/24.

Youth Grants:

Cllr Andrew Davis left the room for the following grant application.

Friends of WCR - £2,280 towards Youth Broadcast Engagement scheme.

Decision

Friends of WCR was awarded £2,280 towards Broadcast Engagement scheme.

Reason – The application met the Community Area Grants Criteria 2023/24.

It was noted that the following grant application had been withdrawn and was therefore not discussed during the meeting:

Warminster youth club - £4,574.50 towards Warminster youth club outreach project.

13. <u>Local Highways and Footway Improvement Group (LHFIG)</u>

Cllr Bill Parks introduced the minutes from the LHFIG meeting held on 10 May 2023. Cllr Parks noted that there were no new recommendations to approved within the minutes and that the next meeting of the LHFIG was set to take place on 17 July 2023, with recommendations set to be brought to the next meeting of

	the Area Board.					
	After which, it was;					
	Resolved:					
	The minutes of the Local Highways and Footway Improvement Group meeting held on 10 May 2023 were agreed as a correct record.					
14.	<u>Urgent items</u>					
	There were no urgent items.					
15.	Close					
	The date of the next meeting is 11 October 2023.					



UK's Climate Targets

- July 2019: UK Committee on Climate Change stated UK needs 30,000 hectares of trees/yr over the next 30 years (2,25 billion trees assuming 1 tree sapling/4m2)
- October 2019: Glover Report
 highlighted that National Parks and
 AONBs must play in meeting this
 target whilst appreciating the need for
 sensitive planning





Wiltshire's Woodland Cover

- For Wiltshire, this target = 435 ha of woodland/yr for the next 30 years (>1 million trees / an area of woodland the size of Devizes each year)
- 40% of Wiltshire's landscape = AONB, national park or historic sites
- Large-scale tree planting needs to be carefully considered and sensitively introduced
- Woodland planting 2ha> requires planning permission





Why plant trees and woodland?

For communities:

- to engage in biodiversity & climate solutions
- for health, wellbeing, recreation & exercise
- for tree and woodland produce (nuts, fruit...)
- for clean air





Why plant trees and woodland?

For the environment:

- increasing biodiversity by creating new habitat
- reducing flood risk by slowing the flow of rainwater
- storing carbon to combat climate change





Why plant trees and woodland?



For farmers and landowners:

- provide shelter and shade for livestock
- improve soil quality
- reduce nitrate and phosphate runoff
- diversify income generation, through timber, coppice, Christmas trees etc.
- generate carbon credits



GAPs team

Providing support to **Schools**, **Community Groups**, **Parish Councils**, **Farmers** and **Landowners** in planting woodland, trees and hedgerows across Wiltshire and Swindon.

We:

- · help you choose the right trees for your site
- · identify funding options and complete surveys and application forms
- give advice on planting, woodland design and aftercare.
- · link people and groups together to get your project off the ground.



Tree Warden Scheme



We are recruiting tree wardens across the county to:

- survey existing trees in their area
- identify new places to plant trees and local landowners who are keen to plant
- apply for funding for tree, hedgerow and woodland planting in their community.
- Approved by the Tree Council
- All training provided





Funding options

- Great Western Community Forest (Trees for Climate)
- Forestry England (EWCO)
- Woodland Trust
- Tree Council
- Urban Tree Challenge Fund
- Trees for Streets
- UK Community Tree planting
- Wessex Water
- National Highways...





Get in touch if you...

- want to plant trees on parish or community land and don't know where to start
- work at a school, business or other site where there is potential for trees, hedges or an orchard
- are a farmer or landowner and want more advice about tree, hedge or woodland planting
- want more information about becoming a tree warden.





Meeting Targets

To ensure Wiltshire is meeting its tree planting targets, we need to log(!) all tree planting within the county.

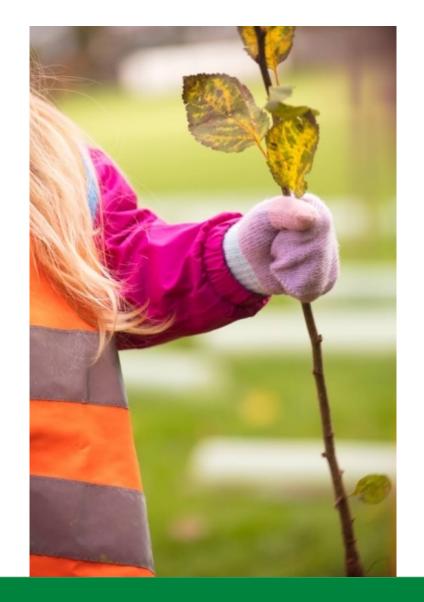
To make sure your tree is counted, please let us know of any tree/woodland planting you are carrying out, with or without or help!





Contact

GAPS@wiltshire.gov.uk







Bath and North East Somerset, Swindon and Wiltshire Together

An introduction to our Integrated Care System





Integrated Care Systems...

- Have been shown to deliver the best outcomes for patients and populations across the UK and internationally
- Involve all care providers and commissioners working together to deliver an agreed set of outcomes for our population
- Help to simplify an overly complex system to improve services and make the most effective use of budget and resources





How the BSW ICS is made up

Integrated Care System (ICS)

Organisations that come together to plan and deliver joined up health and care services, and to improve the lives of people who live and work in their area

Integrated Care Alliances (ICA)

- Place-based partnerships of NHS, councils, community and voluntary organisations, local people, carers
- Lead the design and delivery of integrated services at place

Integrated Care Board

BSW ICB (organisation)

Integrated Care Partnership

BSW ICP (committee)

B&NES Council

Wiltshire

= 2 =

Swindon Council /

Wiltshire Council

Statutory NHS organisation

- Develops a plan for meeting the health needs of the population,
- Managing NHS budget
- arranges for the provision of health services in BSW

Statutory committee, formed between the ICB and local authorities

- A broad alliance of organisations concerned health and wellbeing of the population
- Author of the Integrated Care Strategy advocate for innovation, new approaches and improvement

Local Authorities

 Responsible for social care and public health functions and other services for local people and businesses



Who we are

- We serve a combined population of 940,000
- We directly employ 37,600 colleagues and benefit from the contribution of many more carers and volunteers
- We are made up of 88 GP practices, 26
 Primary Care Networks, two community providers, three acute hospital trusts, two mental health trusts, an ambulance trust, an Integrated Care Board (ICB), three Local Authorities, 2,800 Voluntary, Community and Social Enterprises





Our vision: Working together to empower people to lead their best life





































Plus, a wide range of voluntary and community sector organisations that help provide invaluable support to our populations and our health and care services



Our Integrated Care Strategy on a page



Bath & North East Somerset

Joint Strategic Needs Assessment and Joint Local Health & Wellbeing Strategy

Swindon

Joint Strategic Needs Assessment and Joint Local Health & Wellbeing Strategy

Wiltshire

Joint Strategic Needs Assessment and Joint Local Health & Wellbeing Strategy



What we will deliver together

How we will deliver it

The BSW Vision

We listen and work effectively together to improve health and wellbeing and reduce inequalities.

We will deliver this vision by prioritising three clear objectives:

1. Focus on prevention and early intervention



2. Fairer health and wellbeing outcomes



3. Excellent health and care services



The BSW Care Model:

Healthier Communities

Personalised Care

Joined-up Local Teams

Local Specialist Services

Specialist Centres

Enablers to help make it happen:



Shifting funding to prevention



Developing our workforce



Technology and data



Estates of the future



Environmental sustainability



Role of ICAs in BSW



Our ICAs have a key role in enabling the ICS in delivering its strategic aims including supporting broader social and economic development. Our Places are where partners come together (in service of and as part of the System) to work collaboratively for the benefit of local communities. Our ICAs are responsible for leading the design and deliver of local health delivery at neighbourhood, and community level

The following features of Place define their contribution to the BSW System

- Closeness to local populations: relationships, democratic mandate, knowing the population
- Geographies in which health and local authority partners align best
- Population sizes that can support locally based service models

These features enable:

- Joint decision making between Place Partners
- A strengthened relationship with local communities
- Integration of community based services across organisational boundaries
- Tapping into and empowering local assets including the voluntary, faith and community sectors
- Opportunities for reducing duplication, inefficiencies, and unwarranted variation
- Meaningful population health management footprints offering the potential for improving equity of <u>access</u> and reducing inequalities in health and care outcomes

Wiltshire ICA Joint Local Health and Wellbeing Strategy Actions

- Provide integrated services at key stages in a person's life including later life planning, end of life care, and increasing the provision of personal budgets and coproduction of services.
- Boost 'out-of-hospital' care, dissolving the divide between primary and community health services - through community multi-disciplinary teams, clustering services around primary care networks, and guaranteeing support to people in care homes.
- Enable frontline staff to work more closely together planning our workforce needs together, developing case studies on front line cooperation, supporting shared records and IT and sharing estates wherever possible.
- Ensure carers benefit from greater recognition and support by improving how we identify unpaid carers.
- Improve join-up of services including specialised commissioning.
- Drive improvement through collective oversight of quality and performance, reconfigurations and recommissioning; overseeing pooled budgets and joint teams together – including the ICA transformation programme and Better Care Plan
- Lay the foundations for good emotional wellbeing whilst young by developing a coordinated approach and promoting a core offer in schools across Wiltshire.
- Empower individuals across the life course in all schools, with working age adults and for the elderly – with advice focusing on healthy lifestyles, smoking cessation, alcohol and substance misuse.
- Prevent ill health through increased uptake of screening, health checks and immunisations as well as tackling antimicrobial resistance through the best use of antibiotics.
- Adopt a proactive population health approach rolling this out to new areas (such as moderate frailty) each year to enable earlier detection and intervention.

Locality Delivery Plans and Actions

The actions in the Joint Local Health and Wellbeing Strategy are aligned to cluster groups.

Cluster 1 - Focus on Prevention and Early Intervention

Cluster 2 – Tackling Inequalities, Improving Social Mobility, Fairer Health and Wellbeing Outcomes (actions for Localisation and Connecting with our Communities are within this Cluster)

Cluster 3 - Excellent Health and Care Services, Integration and Working Together.

- Promote health in all policies including housing, employment, and planning. This will include the development of sustainable communities, whole life housing and walkable neighbourhoods.
 - Support healthy home settings with action on fuel & food poverty, help to find stable well-paid work, mental health, and loneliness and by increasing digital inclusion.
 - Give children the best start in life with a focus on the whole family, family learning, parenting advice, relationship support, the first 1000 days/ early years and community health services.
- Target outreach activity identifying particular groups to improve access to services and health outcomes and tackle root causes.
- Improve access through online services and community locations.
- Support local community action through initiatives such as neighbourhood collaboratives allied to the development of Primary Care Networks, communitybased programmes and social prescribing, the community mental health model, area board activity.
 - Pilot community conversations starting with neighbourhoods in Wiltshire that have significant deprivation and roll these out gradually across the
- Consider the role that procurement can play in delivering social value and the way
 in which organisations can act as anchor institutions.
- Embed Healthwatch Wiltshire and VCS voices in relevant decision-making structures;
 ensure the results of consultation are reflected in decision papers.





Working together across BSW

- Health and care providers across BSW have a long history of collaborative working
- This July we are celebrating the first anniversary of the formation of BSW Integrated Care Board
- The following slides highlight some of our achievements over the past twelve months through working together





BSW Integrated Care Strategy

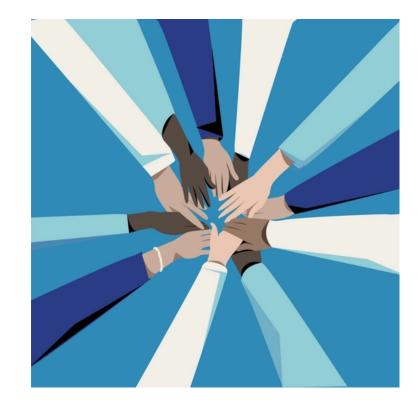
- Sets out our ambition as partners to support the people of BSW to live happier and healthier for longer
- Lays out plans to help those living and working in BSW to improve their health and wellbeing
- It provides a vision for the next five years, uniting partners behind three clear objectives:
 - Focus on prevention and early intervention
 - Fairer health and wellbeing outcomes
 - Excellent health and care services





Neighbourhood Collaboratives Programme

- Co-developed by Wiltshire Alliance Partners, the Neighbourhood Collaboratives Programme aims to support neighbourhoods to establish collaborative groups who will work to improve health and wellbeing outcomes
- The Alliance will offer support to develop connections between organisations, community groups and services, with the aim of building stronger relationships with communities
- Collaboratives will connect with each other to learn, develop, and succeed through he Wiltshire Collaborative, which will bring neighbourhood groups together





New state-of-the-art health centre

- New facility in Devizes, made possible following an £11 million investment from the NHS, is one of the South West's first integrated care centres
- GP appointments, along with other health services, such as outpatient clinics, community care and mental health support, can be provided under one roof
- Also leading the field in sustainable design as one of the NHS' first net zero buildings





Virtual Wards

- People living in BSW are able to receive acute clinical care at home through the NHS@Home Virtual Wards service
- Within Wiltshire there are Consultant & Advanced Clinical Practitioners with healthcare professionals specialising in community Frailty & long-term conditions
- This is a joint initiative provided across BSW by local health and care organisations
- It supports suitable patients to receive a high level of care, assessment, monitoring and treatment at home or their normal place of residence, similar to being an inpatient in a hospital ward.









- Health and social care partners across BSW are working in collaboration to provide urgent care to people at home
- Within Wiltshire the service provides care to adults over the age of 18 experiencing a sudden deterioration in health and wellbeing who without urgent response are likely to result in a hospital admission
- It delivers a crisis response within two hours of referral and reablement care within two days of referral
- The service offers support for catheter problems, end of life support, wound care, carer breakdown, equipment provision, decompensation of frailty, diabetes, falls and delirium
- The services in Wiltshire work closely with other organisations including acute hospitals, out of hours services, adult social care and SWAST



Acute Hospitals Alliance

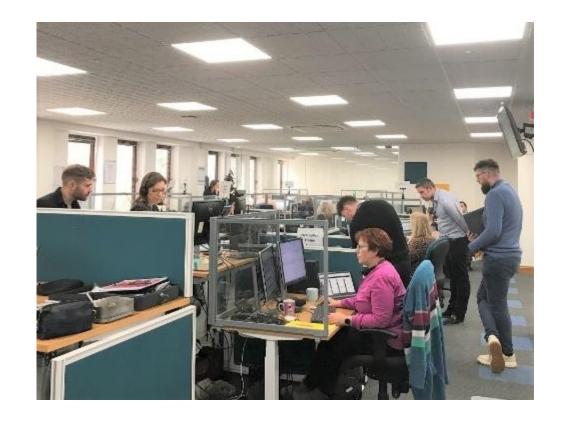
- Hospitals in Bath, Swindon and Wiltshire are working together to tackle local challenges, improve patient outcomes and enhance resilience
- Established in 2018, made up of GWH, RUH and SFT
- Only collaborative from the South West chosen by NHS E for first wave of Provider Collaborative Innovators Scheme
- Progress in areas including aligning back-office functions such as procurement and IT, closer working within clinical teams for the benefit of patients, development of BSW Virtual Clinical Team to break down organisational barriers between hospitals and work together on common patient pathways





Care Coordination Centre

- Partners across BSW working together to coordinate care across the entire system
- This project is helping to ease pressures on our ambulance service and Accident and Emergency departments and help patients and ambulance staff avoid long unnecessary waits
- Innovative, holistic and data-led approach to improving the flow of patients through the BSW system





Recruitment outreach to India

- New recruitment initiative to attract nurses from India to come and work in health and care roles in BSW
- Integration course launched in both Kerala in South India and Mumbai to help increase local nurses' knowledge of nursing in the UK
- Working with partners in India to establish career coaches in universities and teaching hospitals to help create long lasting links and positive relationships
- 60+ nurses recruited to take part in the course





Publication of Green Plan

- Sets out how BSW Together will begin to reduce its environmental and carbon impact over the next 3 years
- Ambition is for 100% of BSW Together members to achieve net zero for the emissions we directly control by 2040
- Also outlines plans for greener travel and transport, smarter buildings, LED lighting and energy-saving measures to reduce emissions





Mental Health, Learning Disabilities & Autism

- Within Wiltshire we have seen a 60% reduction in the number of adults with a learning disability and/or autism admitted as an inpatient in a mental health ward
- This is supported by the continued alignment to the national policy for Dynamic Support Registers and Care Education Treatment Reviews - our 'prevention mechanisms' in Learning Disabilities & Autism to support admission avoidance
- Within Wiltshire Learning Disabilities Annual Health Checks were completed for 76.4% of our population (23/34 target of 75%) – more for us to do!
- Wiltshire Mental Health Workshop held with our ICA stakeholders – this will support our BSW Mental Health Strategy, and importantly identify what our local priorities should be







Children and Young People

- Implementation of the Family and Children's
 Transformation Programme (FACT), including the
 development of Family Hubs and the Family Help pilot to
 enable multi-agency work in neighbourhoods.
- Collaborative working to enhance the range and quality of services provided to Children Looked After
- The CQC undertook an inspection into HCRG Children's Health Services in October 2022. The outcome of the inspection was overall "Good", with HCRG obtaining "Outstanding" in service effectiveness.
- Local Government Association Peer Review of the SEND

 it highlighted the enthusiasm and ambition in Wiltshire to drive improvements!

